

Responses Overview

Closed

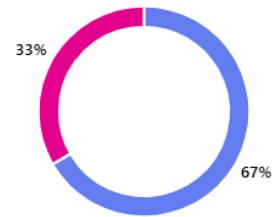


1. Based on a scale of 1-5, 1 being very dissatisfied, 3 being neither satisfied nor dissatisfied, 5 being very satisfied; How satisfied are you with the service you received regarding LIHEAP?



2. Please describe the timeliness of response to your energy bill concerns:

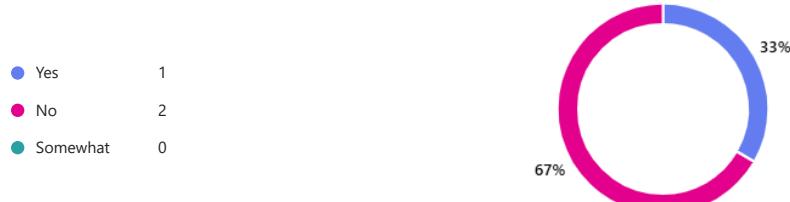
Extremely timely	2
Very timely	1
Somewhat timely	0
Not so timely	0
Not timely at all	0



3. Please rate the effectiveness of financial relief related to your energy needs (one star- not at all effective, two stars- not so effective, three stars- somewhat effective, four stars- very effective, five stars- extremely effective):



4. Are you aware of our weatherization services?



5. Over the last 12 months, have you experienced an energy crisis? (Not enough funds to pay your balance of your energy bill, your power has been disconnected, you have a broken or mal-functioning heating, etc.)



6. Based on a scale of 1-5, 1 being you strongly disagree, 3 being you neither agree nor disagree, 5 being you strongly agree. Please respond to the following statement: I feel like I was treated with dignity and respect.



7. Did receiving LIHEAP this last year help reduce some financial burdens for your household?



8. What changes would you like to see made in the LIHEAP program next year?

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Responses

Latest Responses

"I think it works fine...no changes that I can see"
"The same as last year"
"I am happy for what the Samish Tribe does for me every little bit helps ; thank yo... "