



HOW TO REPORT FRAUD OF LIHEAP SERVICES

The Attorney General's office represents and advocates for customers on issues related to energy rates, service quality, and company business practices.

To report fraud or scams, please see the information listed below:

Website: <http://www.atg.wa.gov>

Phone: **Main Office:** 360-753-6200

Consumer Protection: Call Centers are open Monday thru Friday from 10:00 a.m. to 3:00 p.m.

- 1-800-551-4636 (in-state only)
- 1-206-464-6684 (out-of-state callers)
- 1-800-833-6388 (Washington State Relay Service for the hearing impaired)

To file a consumer complaint:

1. Please go to the following website www.atg.wa.gov
2. Select "File A Complaint"
3. Choose to file either "Online" or "By Mail"

You can also file a complaint with the Better Business Bureau (BBB) at: 206-431-2222

Better Business Bureau (BBB)
1000 Station Drive – Suite 222
Dupont, WA 98327